



St Augustine's Catholic College

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Our ref: DF/LPA
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Dear Parent/Guardian

Paying for school dinners from September 2019!

From September 2019, paying for school dinners will be through ParentMail. This service will allow you to pay for school dinners quickly and easily on your smartphone, tablet or computer.

You will be able to top up your dinner money account electronically, using credit or debit cards as well as PayPal and PayPoint, and will receive automatic reminders when your balance is running low. There will be a 'cash loader' machine available in the dining hall, which will accept cash for payment of school dinners. However, this will still require a ParentMail account to be registered, in order to link in to the tills and biometric consent. If you have an Android or Apple smartphone, we would highly recommend the free ParentMail App so that you can make easy, online payments on the go. To do this, simply search for "ParentMail" in your App store.

We will be going completely cashless at the tills from September 2019 so you will need to be registered with ParentMail before this date in order to pay for school dinners. We aim to 'Go live' for dinner money top-ups from 19th August, so look out for an email alert.

Please note, your bank statement will display either the school name or ParentMail, dependent on your payment method.

If your child is in receipt of Free School Meals you will just need to make sure you are registered with ParentMail, and have given biometric consent. School dinner accounts will be loaded automatically with the FSM allowance, directly to the tills.

If you have recently changed your email address or you have not been receiving school emails, please send your updated email address to finance@sta.cc, giving your child's full name and DOB.

If you need any additional information or assistance, please use the help site: www.parentmail.co.uk/help/parenthelp or contact the school finance office on 01225 362009/ finance@sta.cc.

Yours sincerely

David Forster
Headmaster